

## TERMS FOR GROUPS (7+ GUESTS) INCREASE IN NUMBER OF GUESTS

After placing a binding order, the number of guests can be increased if the restaurant has the capacity.  
Lack of capacity is not a separate basis for total or partial cancellation.  
Cancellation/reduction can be made according to the terms below.

### CANCELLATION/REDUCTION

After placing a binding order, cancellation or reduction of the number of guests can take place as follows:

Up to 15 calendar days before the event:

Cancellation/reduction can freely be made.

**7-14 calendar days before the event: 50% of the reduction is paid.**

**1-6 calendar days before the event: 75% of the reduction is paid.**

**On the day of the event: 100% of the reduction is paid.**

Deadlines and terms apply regardless of the reason for the cancellation/reduction.

### BINDING ORDER

The menu order is binding when a menu has been selected based on suggestions from the restaurant including prices, or from the assortment on the restaurant's website, and the restaurant afterwards has confirmed the booking in writing. If specified beverages have been ordered, the binding order also includes these. If no specified beverages have been ordered at the time of cancellation/reduction, the menu order is considered with acceptance of the beverage selection on the restaurant's website.

(If no specified beverages have been ordered at the time of cancellation/reduction, nothing will be charged for beverages.)

### CLOSING HOURS

The restaurant's closing hours according to the restaurant's website are valid, unless an earlier or later ending time has been agreed for the event prior to or at the same time as the binding order.

### SPECIAL REQUESTS AND NEEDS

Special requests and needs that have not been notified to the restaurant prior to a binding order cannot be guaranteed and are not conditional for the order to be binding.

### PAYMENT IN ADVANCE

Unless otherwise agreed, the restaurant is entitled to charge payment in advance of the ordered menu with due payment date no sooner than 30 calendar days before the event.

Upon cancellation/reduction, payment is returned under the cancellation/reduction terms above.

### PAYMENT DATE

Unless otherwise agreed or unless in the case of payment in advance, due payment date is 8 calendar days from the date the bill has been sent.

ESMÉE